

## **Performance Scrutiny Committee – 9 May 2019**

### **Transformation Sub-Committee Report**

#### **Report by Chairman of the Transformation Sub-Committee**

### **RECOMMENDATION**

1. The Committee is RECOMMENDED to note the report.

### **Introduction**

2. The second meeting of the Joint Audit & Governance and Performance Scrutiny (Transformation) Sub-Committee took place on 18 April 2019. The Sub-Committee considered a quarterly performance report covering January – March 2019 and a presentation about the interface between the Cherwell Partnership and the Transformation Programme.

### **Key Points**

3. The sub-committee were keen to gain a greater understanding of the governance arrangements in place for the transformation programme. It learnt that the Transformation Programme Board oversees three workstream boards (Serving the Customer, Transforming Service Delivery and Enabling the Council). Where issues cross-cut over several workstream themes or deal with anything affecting this business case, these will be escalated to the Transformation Programme Board.
4. A performance dashboard was being developed across the workstreams and this would feature in future performance reports to enable the sub-committee to better understand progress being made and savings achieved. The sub-committee were keen that the dashboard includes an understanding of capacity to deliver change as this was highlighted as an area requiring attention during the Peer Review.
5. The sub-committee were advised that as a result of the IT health check, the decision had been taken to maximise the use of existing IT systems rather than investing in a single large-scale piece of software. The reason for this was a concern that, in some areas, centralising systems could result in losing the link to the front line. The sub-committee will undertake a more detailed look at the IT health check and digital strategy in July.
6. Levels of communications, particularly with Councillors was raised as an area of concern. The sub-committee were keen to ensure that all Councillors were kept informed about progress being made with the Transformation Programme and the Cherwell Partnership. Officers agreed that communications with

Councillors and staff was a priority area and greater communications would be start after Easter.

7. The sub-committee were enthusiastic about the Cherwell Partnership and felt it was working well so far. The Sub-Committee felt that a number of good news stories were emerging from the partnership including greater joint working between housing and social care that should receive greater publicity.
8. It was agreed that the meeting originally scheduled for the 13 June 2019 would be cancelled as there was no business requiring attention. The next meeting of the Sub-Committee would be on 25 July 2019.

Councillor Liz Brighthouse / Councillor Nick Carter  
Chairman / Deputy Chairman

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